Non-Response Follow Up (also called door-knocking) is a critical 2020 Census Operation that will begin in Colorado July 30th.

Census Bureau workers (also called enumerators) will have an official identification badge:
- Photo
- US Department of Commerce Watermark
- Expiration Date

Census Bureau workers/ enumerators will be in the field from 9am - 9pm. They will not enter homes. They will only ask questions on the form, and will not ask about citizenship. The Census Bureau is providing face masks, hand sanitizer and gloves. Census Bureau workers will have a computer or tablet to use to complete the census form.

**VISIT 1**

If no response, the enumerator will leave a "Notice of Visit" (A piece of paper at the door) with information on how to respond online or by phone.

**After the 1st visit with no response, a short “hold” period of a couple of days will occur to give households a chance to self-respond before the 2nd in-person visit.**

Residents can request an envelope to send in a paper form (if the envelope was lost) from an enumerator, but cannot request a paper form.

**VISITS 2 AND 3**

If no response, Census workers will leave another "Notice of Visit" form.

After visit 3, an enumerator can ask a "proxy", which is a landlord, neighbor, caregiver for information on the household.

**VISIT 4**

If still no response, a “hold” period starts while Census Bureau reassigns their best enumerators to hardest cases.

**AFTER VISIT 6**

Households will remain eligible for more visits until the end of September.

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**EXAMPLE CENSUS ENUMERATOR BADGE**

**EXAMPLE NOTICE OF VISIT FORM**

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**NOTICE**

The Census Bureau does not plan to report NRFU completion rates, the response rate maps only reflect self-responses.

To verify a census worker, anyone can call Colorado’s regional census office at 972-510-1800.